

Hydrajaws Bluetooth Digital Terms and Conditions

Digital Bluetooth Gauges are subject to an annual fee after initial year. Annual fee for UK is £155 and £195 for Export Sales. The annual fee includes Collection and return carriage, Gauge calibration, Firmware application renewal and Software upgrades.

Note: While the general operation of the gauge is unaffected, **the software application will stop working 12 months after the previous calibration date**. A reminder will appear when the gauge is connected to a mobile device after 11 months. Therefore it will have to be renewed to function.

By having this subscription in place the important accuracy of the gauge remains valid and a certificate of calibration is issued annually. The process is streamlined with the inclusion of freight charges for the collection and return delivery of the gauge.

The process will provide Hydrajaws with the opportunity to upgrade the gauge firmware to ensure that the gauge will be able to benefit completely from future software upgrades. The gauge is reactivated for a further 12 months, the gauge accuracy is confirmed and a new calibration certificate is issued.

In the meantime the mobile app is constantly being updated and improved and is generally automatically updated via the mobile device via the Google Play Store and Apple App Store.

Additional Costs. Please return the gauge only. Receiving the complete tester kit back with the gauge gives the calibration engineer the opportunity to check for any issues with the tester to be identified and rectified but may incur additional charges for parts and labour and the increased cost of collection and return carriage of an entire tester unit which are not covered by the 'Annual Fee'. To avoid these potential additional costs, please return the detached gauge ONLY. The gauge (only) is returned to our head office in the UK and worked on as a priority.

Mobile device requirements:

Android Devices

System: Android 4.4 OS onwards compatible mobile device with GPS.

Bluetooth: Low Energy, Smart or Bluetooth 4.0+. For installation of software a USB connection, a data enabled SIM with email function or a connection to the Google Play Store is required. For emailing reports, a data enabled SIM with email function is required.

Apple Devices

Any Apple ipod, iphone or ipad with operating system of iOS 7 onwards.

Bluetooth: Low Energy, Smart or Bluetooth 4.0+, GPS and access to the Apple app store.

For emailing reports, a data enabled SIM with email function is required.

Please note: When you make a purchase of the Hydrajaws Bluetooth Digital you agree to accept these Terms and Conditions.